

General Terms and Conditions

§ 1 General

1.1 The present General Terms and Conditions exclusively apply to corporations, corporate bodies organized under public law or specialized agencies subject to public law in accordance with §310 section 1 BGB (German Civil Code).

1.2 The following Terms and Conditions exclusively apply to any Supplier's quotations, deliveries and performances. In current business relationships, the present Terms and Conditions also apply to any contracts concluded in future, even if not expressly agreed upon again.

1.3 Opposite conditions or any conditions differing from the present Terms and Conditions which are not expressly accepted by the Supplier in writing shall not be valid, even if not expressly objected by the Supplier.

§ 2 Offer, Conclusion of Contract

2.1 The Supplier's quotations are subject to change and not binding. A contract between the Parties shall be concluded by the Supplier's written confirmation of the Customer's order. Oral subsidiary agreements shall not exist.

2.2 The Supplier reserves the property and copyright of all illustrations, drawings, calculations and other documents transmitted to him within the scope of commencement of contract negotiations. The Customer must have obtained the Supplier's express written approval before passing any material to third parties.

§ 3 Prices

3.1 All prices are net prices ex Supplier's warehouse without packaging, plus fees for delivery and shipment and plus the legally valid Value Added Tax as amended from time to time.

3.2 The prices invoiced are the prices valid at the day of delivery. The Supplier reserves the right to adjust the prices accordingly, if the time between conclusion of the contract and delivery is at least four months and if after conclusion of the contract during the production processes the polymer price index of Kunststoff Information Verlagsgesellschaft mbH in Bad Homburg increases or decreases. The polymer price index is available at www.kiweb.de. The cost increases are proved to the customer upon request. If the adjusted price is 10 % higher than at the time of conclusion of the contract, the customer shall be entitled to withdraw from the contract within 14 days after notice of the price increase with regard to the products not yet received. If several partial deliveries are agreed upon, the Customer shall be entitled to withdraw if the prices for partial deliveries are increased by more than 10 % within one year, starting at the conclusion of the contract. Any taxes, custom fees, fees or other expenses created or increased due to legal or authority measures which directly or indirectly affect his deliveries or performances are on the account of the Customer.

§ 4 Times of Delivery, Force Majeure

4.1 Times or periods of delivery that may be agreed upon bindingly or non-bindingly have to be made in writing. The time of delivery starts at conclusion of the contract, however, not before the Customer provided any documents, approvals and securities to be provided by him and not before any down-payments previously agreed upon were made. If a time of delivery has been agreed upon, it shall be delayed for an appropriate period, if the Customer does not provide the documents, approvals and securities to be provided by him in due time and if he does not make any stipulated down-payments in due time.

4.2 According to legal provisions, the Supplier is liable for damage due to delays in performance by the Supplier or his representative or vicarious agents. However, the Supplier's liability for delay is limited to foreseeable losses that are typical for this type of contract.

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4.3 In case of wrong, incomplete or untimely deliveries to the Supplier, the Supplier shall be allowed to rescind from the contract by explaining the situation in writing, provided that the Supplier is not responsible for the arising problem. Such declaration has to be made as soon as the Supplier is informed about the insurmountability of the obstacle to perform. The Supplier obliges to immediately inform the Customer about the non-availability of the object to be delivered and in case of withdrawal to immediately refund the relevant consideration to the customer.

4.4 Inevitable, unforeseeable, exceptional events which the Supplier is not responsible for, such as war, official directions, strike, lockouts, holdups, transport problems or other cases of Force Majeure, even of subcontractors, coming into existence after conclusion of contract only or which the Supplier is informed about after conclusion of contract only, suspend the Supplier's contractual obligations for the duration of the problem and with regard to the extension of their effect. If any delays resulting thereof exceed a six week period, both contract partners shall be entitled to withdraw from the contract. The Supplier shall immediately inform the Customer about the nonavailability of the performance and reimburse any payments which may already have been made by the Customer. Other requirements do not exist.

4.5 The Supplier shall be entitled to effect partial deliveries provided that they are reasonable with regard to the circumstances of the individual cases. Independent of the overall delivery, invoices for partial deliveries have to be paid.

4.6 If the delivery of a contractual product ready for dispatch is postponed upon the Customer's request by more than one month, or if shipment or acceptance is delayed for reasons which the Customer is responsible for, the Supplier shall be entitled to invoice to the Customer a storage fee in the amount of 2 % of the price of the object to be supplied for every month started. The Customer is entitled to proof that the Supplier does not have any loss or a much lower loss. The Supplier shall be allowed to prove that the damage incurred is much higher. An extended liability in accordance with § 287 BGB (German Civil Code) shall be excluded.

§ 5 Transport

Unless otherwise agreed upon, transport has to be paid by the Customer. Upon the Supplier's request, the Customer shall directly pay or refund the transport costs. The Customer's conditions of shipment are binding for the Supplier only, if the latter confirms them in writing. The Supplier shall conclude any transport insurances on the Customer's account and upon the Customer's explicit request only.

§ 6 Passing of Risk

The risk of accidental perishing or of accidental deterioration of the goods passes to the Customer as soon as the goods were transferred to the person carrying out the transport or as soon as the goods left the Supplier's distributing warehouse. If shipment becomes impossible without the Supplier's fault and § 4, number 4.6 of the present contract applies, the risk passes to the Customer as soon as the information is given that the goods are ready for dispatch.

§ 7 Warranty and Liability

7.1 The Customer's warranty rights imply that the Customer meets his obligations to examine and to complain in accordance with § 377 HGB (German Commercial Code). The Customer has to check the goods delivered immediately for defects with regard to quality, quantity, completeness and purpose of use and he has to complain immediately about any defects detected. Otherwise, the goods are considered as being approved. Any complaints are taken into consideration only, if they are made in writing immediately after receipt of the goods or – in case of hidden defects, as soon as these are detected. The notice period shall be deemed observed if the letter of cancellation is sent in due time, the burden of proof for the timely receipt being carried by the Customer.

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7.2 The Customer's warranty rights shall become time-barred within one year from date of shipment of the goods, unless longer delays are bindingly prescribed by the law, in particular in case of goods which were used in accordance with their usual application for any kind of construction work having thus caused their defectiveness.

7.3 As far as the goods' quality is concerned, the Supplier's product description is basically considered as agreed upon. The product description and which is currently valid due to continuous technical further development and improvement of the products as well as the product quality are indicated at www.rodeca.de. The valid version of such product descriptions and product qualities at the time of the conclusion of the contract shall become an integral part of the contract. Public statements of the Supplier's assistant or third parties (such as public explanations of product properties) do not include any descriptions supplementing or amending such product descriptions.

7.4 If the product supplied does not have the quality defined by and between the Customer and the Supplier in the confirmation of order, the supplier is obliged to supplementary performances. This does not apply, if the Supplier is entitled to refuse supplementary performances according to legal regulations.

7.5 In any case, the Supplier is entitled to select between the elimination of the defects and the delivery of new products. The Supplier shall be granted two attempts of supplementary performance. If the second attempt of supplementary performance fails, the Customer shall be entitled to minimize the loss or to cancel the contract at his own option. The application of § 445 a combined with § 478 section 1 BGB (German Civil Code) (Right of Recourse) remains untouched. The Customer's right to claim damages instead of supplementary performance in accordance with legal regulations and the present conditions remains untouched.

7.6 If the Customer wants to claim damage instead of performances or if he wants to remedy the defects himself, a failure of remedy is given only after the second try without success, unless something else results from the type of the matter or the defect or other circumstances. For the rest, the legal cases of dispensability of setting a deadline remain untouched.

7.7 In case of justified claims, the goods can only be returned to the Supplier on the Supplier's account, if after information of the defect the Supplier does not offer to pick up or to dispose of the goods and does neither pick up nor dispose of the goods within a reasonable period. If higher expenses accrue because the customer had the goods transported after delivery to a location different than that of his business premises, the Supplier shall charge the increased expenses for supplementary performance to the Customer, unless the transport is in accordance with the intended use of the matter.

7.8 Any Customer claims against the Supplier resulting from one of the manufacturer guarantees granted to him remain untouched.

7.9 Performances that are not part of the warranty shall be charged at the current hourly rates (at present € 100.00/hour), as well as at € 0.55/kilometer plus legally valid Value Added Tax.

Journey times are invoiced at an hourly rate of € 40/hour. Hourly rates are invoiced exactly to the next five minutes (five-minute billing accuracy). This also applies to trips carried out in vain within the scope of supplementary performance measures, if the Customer is not present in spite of an appointment or if the supplementary performance cannot be carried out due to reasons the Customer is responsible for.

§ 8 Liability, Limitation of Liability

8.1 Notwithstanding any previous regulations and the subsequent limitations of liability, the Supplier shall be liable without limitation for any damages of life, body and health resulting from a negligent or intended violation of the Supplier's obligations, as well as for damages, subject to liability in accordance with the Product Liability Act, and for all damages resulting from intended or gross negligent violations of the contract or the Supplier's malice. If the

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Supplier has given a guarantee of quality and/or durability for the goods or any parts thereof, the Supplier shall also be liable within the scope of this guarantee. For any damages due to a lack of the guaranteed quality or durability which however are not detected directly at the goods themselves, the Supplier shall only be liable if the risk of such a damage is evidently subject to the quality or durability guarantee. The liability is limited to foreseeable damages typical for the contract. The maximum is 2.5 times the value of the goods.

The limitations of liability shall also apply if the liability for legal representatives, executive employees and other vicarious agents of the supplier is concerned.

8.2 The Supplier shall also be liable for any damages resulting from simple negligence, if said negligence regards the violation of essential contract obligations. Essential contractual obligations are any obligations the fulfillment of which make the appropriate contract execution possible after all and the fulfillment of which can be regularly trusted by the contract partner. However, the Supplier shall only be liable if the damages are connected to the contract in a typical manner and if they are foreseeable. Warranty is limited to 2.5 times of the value of the goods. In case of simple negligent violation of obligations that are not essential, the Supplier shall not be liable. These limitations of liability shall also be valid, if the liability for legal representatives, executive employees and other vicarious agents of the Supplier is concerned.

8.3 In case the Customer is made liable by his Buyer or Purchaser as part of the supply chain § 478/445 BGB (German Civil Code) or if he is informed that the subsequent Purchaser or any Purchaser as part of the supply chain is made liable for warranty for defects, in particular for compensation, the Customer shall be obliged to inform the Supplier in writing and to give the respective information without undue delay, within in one week as soon as he becomes aware of, at the latest.

§ 9 Retention of Title

9.1 The sold goods remain the Supplier's sole property until full payment of all the Supplier's claims resulting from the business relationship with the Customer. This also applies to any future deliveries, even if not always expressly mentioned by the Supplier.

9.2 The Customer is obliged to treat the bought goods with utmost care as long as the transfer of ownership has not yet taken place. As long as the ownership has not yet been transferred onto him, the Customer has to inform the Supplier immediately in writing if the supplied object is seized or otherwise exposed to third party's actions.

9.3 If the Supplier's (co-) ownership ceases to exist due to connection, it is agreed upon already now that the Customer's (co-) ownership of the jointly owned property is passed proportionally to the value of the invoice onto the Supplier. The Customer keeps the jointly owned property for free. To protect the Supplier's claims towards the Customer, the Customer even assigns such claims to the Supplier resulting for him from the connection of the retained goods with a real estate property of a third party; the Supplier accepts such assignment of a claim already now.

9.4 The Customer shall be entitled to further sell goods subject to retention of title within normal business transactions. The claims against third parties resulting from selling the goods – in case of a current account agreed with them, it is the relevant balance claims – are assigned by the Customer already now in the total amount and/or the amount of a possible co-ownership share (see section 9.3) to the Supplier for safety purposes. The Customer is entitled to collect them until cancellation or discontinuation of the payments to the Supplier. The Customer is entitled to assign such claims – even for the purpose of collecting the outstanding payments within the scope of factoring – only in case of the Suppliers written consent.

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9.5 If the realizable value of all security interests the Supplier is entitled to exceeds the amount of all secured claims by more than 20%, the Supplier shall be obliged to release securities upon the Customer's request. The Supplier is entitled to select the security interests to be released.

9.6 Due to the reservation of title, the Supplier is entitled to take back goods even if he did not cancel the contract before. Taking back the goods while exerting the reservation of title is not considered as cancellation of the contract. The Customer grants the Supplier and/or any persons authorized by the latter access to the location of the goods.

9.7 If the legislation the sold goods are subject to does not permit any reservation of title, but allows the Supplier to reserve similar rights at the object delivered, the Customer shall be obliged to make available to the Supplier a different, adequate security. The Customer is obliged to cooperate with regard to meeting any formal requirements that might be involved in this matter.

§ 10 Payment

10.1 Unless otherwise agreed upon, the purchase price is due immediately at receipt of goods and invoice without any deduction. The date of payment is the day the money is available to the Supplier.

10.2 The Supplier accepts any orders under the explicit restriction that the extent of the order does not exceed the credit limit granted to the Buyer by the Supplier's credit insurer, taking into consideration any unsettled amounts of invoices in favor of the Supplier.

10.3 Drafts and checks are accepted as payment only and exclusively if explicitly agreed upon. The Buyer shall pay any extra costs accruing by this payment.

10.4 In spite of the Customer's different regulations on repayment, any payments made by the Customer are first deducted from the Customer's oldest debt. If costs and interests have already accrued, the payments received will first be deducted from the costs, then from the interests and finally from the key debts.

10.5 In case of a delay in payment by the Customer, the Supplier shall be entitled to invoice default interests in the amount of eight percentage points above the basic interest rate (§ 288, section 2, BGB (German Civil Code)). Subject to reserve to enforcement of a higher damage for delay. If the Supplier claims a higher damage for delay, the Customer has the right to prove that the damage for delay claimed did not accrue as such or at a lesser amount.

10.6 In case of a delay of a Customer's payment to the Supplier or any company associated with it and of well-founded doubts with regard to the Customer's ability to pay and/or creditworthiness, the Supplier shall be entitled to demand securities or down-payments for outstanding deliveries and to immediately make payable any claims from the business relationship.

10.7 The Customer shall be entitled to count up and exert any rights of reserve if his counterclaim is based on the same contractual relationship. As far as counterclaims from other contractual relationships are concerned, the Customer shall be entitled to count up only if his counterclaims are undisputed and established as final and absolute.

§ 11 Data Protection

11.1 We feel obliged to protect your data. Therefore, we shall process your data in accordance with the legal provisions of GDPR (General Data Protection Regulation) and BDSG (Federal Data Protection Act), insofar as we are entitled to do so.

11.2 We process personal data insofar as this is required for our company's performance and/or for our online presences, e.g. our website. Your data are processed only if we are legally entitled to do so.

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11.3 Your personal data will not be given to any third parties, unless we are allowed to do so on the basis of legal regulations relating to the relevant situation, e.g. because it is necessary for our company's performance. Furthermore, we partially benefit from third party services for our performances and the data processing related to it. We usually conclude contracts with our service partners in order to secure your rights and to ensure data processing in accordance with the legally valid regulations on data protection.

11.4 Insofar as we process your data on the basis of an agreement, we herewith precise that naturally you are entitled to withdraw such agreement for future purposes. If a different legal basis exists, for example, if you concluded a contract with our company or if there is any other kind of legal basis because we are legally obliged for example, to keep your data, it is possible that we are entitled to process your data anyhow. Otherwise, we will delete your data, if the purpose of processing your data is no longer valid and we are no longer obliged to keep your data.

11.5 Furthermore, our information on data protection shall be valid which is available at www.rodeca.de

§ 12 Miscellaneous Provisions

12.1 The legislation of the Federal Republic of Germany shall be valid exclusively. The United Nations Convention on Contracts for the International Sale of Goods as of 11.04.1980 shall be excluded.

12.2 Place of fulfillment is the relevant point of departure of the goods; for payment, it is Muelheim an der Ruhr.

12.3 If the Customer is a merchant, a corporate party organized under public law or a specialized agency subject to public law or if he does not have a general place of jurisdiction in Germany, the place of jurisdiction is Muehlheim an der Ruhr. However, the Supplier shall be entitled to file suit at the Customer's general place of jurisdiction.

12.4 The Supplier reserves the right to amend these General Terms and Conditions at any time. The amended General Terms and Conditions are then considered as being agreed upon between the two Parties even for ongoing orders, if the Customer does not object to these amended General Terms and Conditions within six weeks after their receipt. However, this shall apply only if the Supplier was informed about the consequences of a failure to protest.

12.5 If any provision of the present General Terms and Conditions or any provision within the scope of other agreements should be or become ineffective or impracticable, the effectiveness of any other provisions or agreements shall not be touched by this. Any inefficient or impracticable provision or agreement shall be replaced by an effective and/or practicable provision or agreement corresponding as closely as possible to the first economic purpose of this Agreement.

Rodeca GmbH (Version 10/2019)